

## Job Vacancy: Junior Field Service Engineer



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### ABOUT OMICRON

Omicron is an expanding scientific instrument sales and service company which specialises in selling tablet testing systems mainly into UK pharmaceutical testing laboratories.

We distribute a range of products from major instrument manufacturers, covering the pharmaceutical and general analytical markets with the principle techniques offered being tablet testing systems and thin layer chromatography instrumentation.

We currently generate around 50% of the company's total revenue through contracted maintenance and calibration services for a wide range of scientific equipment. This part of our business is carried out at major pharmaceutical sites around the UK mainland.

Title:	Junior Field Service Engineer
Hours Per Week:	40
Salary:	Negotiable - Competitive
Contract:	Permanent (Subject to the successful completion of a 6 month Probationary Period)
Benefits:	Company Car, Private Health Care Insurance, Laptop, Mobile Telephone
Head Office Location:	Hungerford, Berkshire, RG17 0EY – UK based field work up to 3 days per week

### THE ROLE

The on-site work involves the scheduled calibration and qualification of instrumentation and ranges from basic mechanical testing to comprehensive instrument validations using analytical chemistry methodologies.

In addition to the above scheduled work, the jobholder will be expected to provide frontline breakdown support and repair services to our customers across the UK, and to complete these repairs in a safe, logical and timely manner.

The jobholder will benefit from a competitive salary, fully expensed company car, mobile telephone, laptop and private health care insurance. All business travel expenses will be reimbursed.

The successful applicant will be required to contribute to the development, validation and continuous improvement of qualification procedures and protocols. They will also assist in the updating of documentation to support this work whilst complying with our internal quality systems.

### APPLICANT ATTRIBUTES

The successful applicant will be educated in a scientific field to degree level or equivalent, be computer literate and will ideally demonstrate competence working in a GXP or compliant analytical laboratory environment (additional training will be provided).

The successful applicant must have the ability to work independently and be able to work in a timely fashion whilst maintaining the highest possible standards of work and documentation required by Omicron and its clients. All applicants should be presentable and demonstrate effective communication skills, both written and verbal.

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Applicants should exhibit the ability to cope with handling multiple tasks simultaneously without compromising the quality of each individual task and must be able to work as an integral part of onsite service and calibration teams.

Preferably, applicants will have some knowledge (either working or theoretical) in one or more of the analytical techniques that we currently specialise in.

### RESPONSIBILITIES

- Execute Maintenance and Validation Services at client sites across the UK.
- Provide effective client response services involving attending client sites for instrument Troubleshooting and Repair.
- Maintain customer support and calibration equipment.
- Assist in installation and qualification of new equipment.
- Assist in the preparation and execution of company run training courses both in house and at client sites.
- Assist in the development and execution of Maintenance and Validation services for instrument techniques.

### EDUCATION AND EXPERIENCE

#### Essential:

- Educated to A-Level, in a Chemistry, or Scientifically related field.
- Experience of working in a GXP or compliant analytical laboratory environment.
- Effective communication and presentation skills.
- Computer Literate
- Able to work unsupervised and to be self-motivating.
- Full, clean, valid UK driving license.
- Valid UK working permit or visa, with a minimum 12 month renewal date.

#### Advantageous:

- Successfully completed a scientific degree-level program of study.
- Working knowledge in one or more of the following analytical techniques: HPLC, GC, Dissolution, UV Spectroscopy, Thin Layer Chromatography (TLC).

### ADDITIONAL INFORMATION

- The job will entail travelling throughout the UK with some overnight stays each month.
- Occasional international travel may be required, in Europe and North America.
- Full training in the company products and procedures will be provided as required.
- Part of the remuneration package will be performance related.
- Preferred residential locations are within 50 miles of Swindon or the M4 corridor east.

### HOW TO APPLY

Please send your C.V. for the attention of Cheryl Athawes to [cheryl.athawes@omicron-uk.com](mailto:cheryl.athawes@omicron-uk.com).